

Depaul Donor Charter

Depaul supports people who are homeless or at risk of homelessness.

At the forefront of Depaul is our values;

- We celebrate the potential of people
- We put our words into action
- We aim to take a wider role in civil society
- We believe in rights and responsibilities

Our vision, mission and values clearly define us as a charity. We aim to be inclusive never exclusive, work to help those on the margins of society and help the most vulnerable and disadvantaged develop and create a new vision for themselves and their future.

Our Vision is that every person should have a place to call home and a stake in their community

Our Mission is to offer homeless and disadvantaged people the opportunity to fulfil their potential and move towards a positive and independent future.

Depaul operates as one charity but is registered as two separate legal entities in the Republic of Ireland (ROI) and Northern Ireland (NI). We have registered charity status in both jurisdictions.

Depaul shares close links with other members of the Vincentian Family and the Saint Vincent de Paul Society but we are a separate charity.

Depaul believes in transparency and accountability we believe that all donors have a right to know exactly how the money we receive is being used.

We are committed to maintaining the highest standard of financial probity. We recognise that as a recipient of large amounts of public funds and private donations from organisations and individuals who may have made considerable sacrifices to support our work, we have a duty to use our financial resources properly and effectively.

As a charity seeking donations from the public Depaul aim to comply with the Statement of Guiding Principles for Fundraising. Our pledge is to treat all our donors with respect, honesty and openness.

We commit to being accountable and transparent so that donors and prospective donors can have full confidence in Depaul . We promise we will effectively apply your gifts to us for their intended purposes. We commit that you, our donors and prospective donors will:

- Be informed of the organisation's mission, and of the way the organisation intends to use donated resources.
- Be informed of the identity of those serving on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.

- Have access to the organisation's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the organisation

Ask us any questions - we will respond

We take the issue of transparency and accountability very seriously at Depaul. We welcome the introduction of the Charity regulator in the ROI and the charity commission in NI. In order to demonstrate excellence in corporate governance our trustees have committed to adopting **the Institute of Directors 'Code of Governance for the Non Profit Sector'** and to the 'Statement of Guiding Principles for Fundraising'.

But we know that the issue of financial governance can be a difficult one for people to fully understand. We invite you to ask us the tough questions at depaul@depaulcharity.net - and we will respond promptly.

You can also contact Depaul in writing or by telephone to;

Republic of Ireland Central Office (01) 4537111, 18 Nicholas Street, Dublin 8

Northern Ireland Central Office (028) 90647755 Unit 6, 449 Antrim Road, Belfast, BT15 3BJ

Your enquiry will be forwarded to the most appropriate person in Depaul Ireland. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

Our Central offices are open 5 days a week Mon- Fri from 9.00 am to 5.00 pm, each day.

Our Charity Registration details are

Depaul Ireland Ltd.-- Company Registration No. 357 828 Charity Registration No. CHY 14753

Depaul Northern Ireland Ltd.-- Company Registration No. N1054106 Charity Registration No. XR87991